



Return form checklist:

- Are you returning the item(s) within 30 days
- Item(s) have tags and original packaging
- Brand new and unworn



If you still have the delivery packaging from your order, you can simply turn it inside out and use that to cover the items you wish to return.

Please note that if you are wanting to exchange your item, contact your closest Amazon store(it would pay to call them first for stock availability), exchanges are not able to be processed through our returns warehouse.

If you don't have an Amazon Surf store handy, you can return the unwanted item to our warehouse for a full refund and purchase the replacement item through our online store. We recommend you purchase the replacement as soon as possible to ensure stock does not run out.

Return address:
Amazon Surf Online Returns
41 - 45 Clyde Road
Browns Bay
Auckland 0630

Name: _____
 Phone number or email: _____
 Order number: _____
 Items returned: _____

Note: When returning any items please ensure the original packaging stays intact. If the item is returned with anything attached we may not accept your return. All returned boxed items need to be packed inside a courier satchel or reuse an old box. Alternatively, visit an Amazon store with your items and return form and one of our crew will package your return item.

Returns are at the cost of the purchaser. For security and peace of mind, we strongly suggest using tracked postage as we are not liable for lost or damaged parcels.

Please allow up to 7 business days for us to receive your merchandise.

Once received, we will inspect and process the refund.

To keep you informed, we will email you confirmation of your refund, and how it is being processed to your original form of payment. In most cases, refunds should hit your account within 1-5 business days, after being processed.

Please note that we will not accept worn or used items, unless faulty All returns info can be found on our Return Policy page online.

If you need any additional help please contact us at: luv@amazonsurf.co.nz // 0800 262 966

Note: Please print this form to send with your returned items to ensure we can find your details.